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FILED VIA ECFS

October 31, 2008

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*¹ concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the third quarter of 2008. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at christina.parker@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans*, Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996*, Report and Order, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2008

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	139,352	Average Interval	92,560	Average Interval
Due Dates Missed	1,315	(In Days)	1,428	(In Days)
% Due Dates Missed	0.94%	3	1.54%	3
		0		0
A2 - PBX				
Total Orders	459	Average Interval	4,021	Average Interval
Due Dates Missed	42	(In Days)	630	(In Days)
% Due Dates Missed	9.15%	11	15.67%	15
		5		13
A3 - Centrex				
Total Orders	5,381	Average Interval	4,662	Average Interval
Due Dates Missed	141	(In Days)	55	(In Days)
% Due Dates Missed	2.62%	5	1.18%	6
		4		3
A4 - WATS				
Total Orders	117	Average Interval	953	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	1	0.31%	2
		No Activity		1
A5 - Mobile				
Total Orders	2	Average Interval	No Activity	Average Interval
Due Dates Missed	0	(In Days)	No Activity	(In Days)
% Due Dates Missed	0.00%	7	No Activity	No Activity
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	5	Average Interval	24	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	0	4.17%	5
		No Activity		16
A7 - Foreign Exchange				
Total Orders	22	Average Interval	111	Average Interval
Due Dates Missed	0	(In Days)	7	(In Days)
% Due Dates Missed	0.00%	1	6.31%	5
		No Activity		8

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2008

	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	16
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	1,246	Average Interval
Due Dates Missed	No Activity	(In Days)	107	(In Days)
% Due Dates Missed	No Activity	No Activity	8.59%	22
		No Activity		2
B3 - DID				
Total Orders	127	Average Interval	1,587	Average Interval
Due Dates Missed	49	(In Days)	674	(In Days)
% Due Dates Missed	38.58%	18	42.47%	22
		5		10

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		0
C2 - Packet Synchronous Access				
Total Orders	7	Average Interval	3,492	Average Interval
Due Dates Missed	2	(In Days)	328	(In Days)
% Due Dates Missed	28.57%	25	9.39%	13
		No Activity		6
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2008

	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	3	Average Interval	66	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	3	4.55%	4
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2008

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	66.67%	16
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	26	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		3
F2 - Voice, Switched Line				
Total Orders	12	Average Interval	384	Average Interval
Due Dates Missed	5	(In Days)	71	(In Days)
% Due Dates Missed	41.67%	10	18.49%	12
		No Activity		3
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	791	Average Interval
Due Dates Missed	No Activity	(In Days)	93	(In Days)
% Due Dates Missed	No Activity	No Activity	11.76%	17
		No Activity		12
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	7.69%	10
		No Activity		6
F6 - Basic Data and Voice				
Total Orders	7	Average Interval	623	Average Interval
Due Dates Missed	0	(In Days)	109	(In Days)
% Due Dates Missed	0.00%	6	17.50%	16
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	15.38%	18
		No Activity		No Activity
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	112	Average Interval
Due Dates Missed	No Activity	(In Days)	19	(In Days)
% Due Dates Missed	No Activity	No Activity	16.96%	17
		No Activity		No Activity
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F10 - Data Extension, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	17
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	2	Average Interval	10	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	3	30.00%	9
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	7
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	9	Average Interval	139	Average Interval
Due Dates Missed	1	(In Days)	20	(In Days)
% Due Dates Missed	11.11%	36	14.39%	20
		No Activity		9
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 3 2008**

AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	No Activity	Average Interval	50	Average Interval
Due Dates Missed	No Activity	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	No Activity	14.00%	15
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	93	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	5.38%	10
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	5
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 3 2008**

		AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps					
Total Orders	122	Average Interval		45,427	Average Interval
Due Dates Missed	49	(In Days)		5,912	(In Days)
% Due Dates Missed	40.16%	22		13.01%	15
		5			6

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	5	Average Interval	2,883	Average Interval
Due Dates Missed	5	(In Days)	663	(In Days)
% Due Dates Missed	100.00%	94	23.00%	24
		No Activity		7
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	3	Average Interval	278	Average Interval
Due Dates Missed	1	(In Days)	56	(In Days)
% Due Dates Missed	33.33%	23	20.14%	20
		No Activity		10

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2008

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	1	Average Interval	189	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	1	1.59%	2
		No Activity		7
L2 - Basic PAL				
Total Orders	No Activity	Average Interval	2,816	Average Interval
Due Dates Missed	No Activity	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	No Activity	0.25%	8
		No Activity		1

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	16	33
Average Interval in Hrs/Mns	11:48	8:53
A2 - PBX		
Total Tickets	16	277
Average Interval in Hrs/Mns	2:36	5:05
A3 - Centrex		
Total Tickets	15	29
Average Interval in Hrs/Mns	2:36	2:45
A4 - WATS		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	3:11
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	25
Average Interval in Hrs/Mns	No Activity	3:06
A7 - Foreign Exchange		
Total Tickets	24	63
Average Interval in Hrs/Mns	5:23	4:57

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	1:01
B2 - Feature Group D		
Total Tickets	No Activity	93
Average Interval in Hrs/Mns	No Activity	1:15
B3 - DID		
Total Tickets	17	263
Average Interval in Hrs/Mns	2:48	4:16

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	60
Average Interval in Hrs/Mns	No Activity	2:35
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	23
Average Interval in Hrs/Mns	No Activity	42:03
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	3:38

Quarterly ONA Maintenance Report

Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	23
Average Interval in Hrs/Mns	No Activity	10:14
F2 - Voice, Switched Line		
Total Tickets	140	812
Average Interval in Hrs/Mns	5:37	7:05
F3 - Voice, Switched Trunk		
Total Tickets	28	419
Average Interval in Hrs/Mns	2:39	3:11
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	49
Average Interval in Hrs/Mns	No Activity	5:07
F5 - Data, Low Speed		
Total Tickets	No Activity	51
Average Interval in Hrs/Mns	No Activity	4:34
F6 - Basic Data and Voice		
Total Tickets	13	1,317
Average Interval in Hrs/Mns	4:59	4:40
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	2:48
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	19
Average Interval in Hrs/Mns	No Activity	5:44
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	2:52

Quarterly ONA Maintenance Report

**Qwest
QTR 3 2008**

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	4:24
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:25
G3 - Program Audio, 50-8000 Hz		
Total Tickets	2	18
Average Interval in Hrs/Mns	5:13	4:48
G4 - Program Audio, 50-15000 Hz		
Total Tickets	No Activity	44
Average Interval in Hrs/Mns	No Activity	5:53

Quarterly ONA Maintenance Report

**Qwest
QTR 3 2008**

	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	1	11
Average Interval in Hrs/Mns	5:11	2:56
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	1:28
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	12
Average Interval in Hrs/Mns	No Activity	2:06
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	44
Average Interval in Hrs/Mns	No Activity	2:49
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	1,163
Average Interval in Hrs/Mns	No Activity	3:23

Quarterly ONA Maintenance Report
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	234	19,533
Average Interval in Hrs/Mns	5:25	4:39

Quarterly ONA Maintenance Report

**Qwest
QTR 3 2008**

	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	2	423
Average Interval in Hrs/Mns	6:01	2:00
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	1	79
Average Interval in Hrs/Mns	3:33	7:23

Quarterly ONA Maintenance Report

**Qwest
QTR 3 2008**

	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	33,493	29,017
Average Interval in Hrs/Mns	15:38	16:13
Due Dates Missed	4,377	4,011
% Due Dates Missed	13.07%	13.82%
A2 - PBX		
Total Tickets	92	508
Average Interval in Hrs/Mns	19:53	16:41
Due Dates Missed	12	74
% Due Dates Missed	13.04%	14.57%
A3 - Centrex		
Total Tickets	1,677	1,678
Average Interval in Hrs/Mns	16:58	16:33
Due Dates Missed	251	243
% Due Dates Missed	14.97%	14.48%
A4 - WATS		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	6:56
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	19
Average Interval in Hrs/Mns	No Activity	16:19
Due Dates Missed	No Activity	4
% Due Dates Missed	No Activity	21.05%
A7 - Foreign Exchange		
Total Tickets	77	157
Average Interval in Hrs/Mns	18:22	18:23
Due Dates Missed	7	33
% Due Dates Missed	9.09%	21.02%

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
QTR 3 2008

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	51
Average Interval in Hrs/Mns	No Activity	34:15
Due Dates Missed	No Activity	17
% Due Dates Missed	No Activity	33.33%
